BHARAT SANCHAR NIGAM LIMITED (A Govt. of India Enterprise) O/O THE CHIEF GENERAL MANAGER, TELECOMMUNICATIONS, MAHARASHTRA CIRCLE, A' Wing ,2nd Floor, 'Administrative Bldg.,

MUMBAI - 400.

To, All SSA-Heads in MH-Circle

Letter No. F/DGM (FC)/Collection efficiency/2019-20/4

dated 27.06.2019

Subject: Regarding utilisation of finance staff available at merged SSA and withdrawal of Roles in SAP/ERP other than TRA-Roles.

- 1. Having reference to the above subject, it is to inform all concerned that consequent to merger of functions of Accounts into the Business Areas all the SAP/ERP/Accounts Roles of the finance staff will stand withdrawn from 1st July 2019. The concerned officers may ensure that all the pending work flows shall be completed by the merged SSA's latest by 29th June 2019 to avoid blocking of work-flows by the system,
- 2. The finance staff working in merged SSAs for various accounting activities will hence forth be utilised for recovery of outstanding dues by visiting the customer premises and for proper full-fledged implementation of CIS-dialling system or any other activities of TRA work. This arrangement is intended to maximise the recovery in the first month of issue of bills itself.
- 3. The additional finance staff kept at merged SSA's is an interim arrangement for improvement of collection efficiency and for recovery of outstanding balances. If no improvement is observed, it will be viewed as non-performance and excessive staff will be transferred to other SSA/BA's wherever shortage of finance staff is seen.
- 4. Fresh SAP/ERP Roles as required for BA Heads will be given afresh on submission of requisition.

This is issued with the approval of Competent Authority.

Chief Accounts Officer (FC % CGMT, MH Circle,

Mumbai-54.

Copy to:

- 1) DGM (CA)-He is requested to arrange to withdraw the finance roles excepting of AO (TR) of merged SSAs from 1st July 2019.
- 2) IFA of all SSAs for necessary action.