



No. 1-1/2020-R&C [CFA]

Dated: 16-10-2020

Circular R&C-CFA No. 47/20-21

Subject: Providing unlimited free calling and offering combo DSL Broadband Plans to EXISTING Landline customers under certain plans -reg.

1. Following has been decided by the Competent Authority:
 - a) **To provide 24 Hrs. unlimited free calling (local +STD) on any network in India facility to EXISTING Landline customers under the landline plans mentioned in the Annexure with immediate effect.**
 - b) **To offer combo DSL Broadband Plans to EXISTING Landline customers as per the details given in the Annexure.**
 - c) **To withdraw all landline Plans, mentioned in the Annexure, for new customers with immediate effect.**
 - d) **Existing customers, who are already either under Annual/Two year/three year payment option for the plans mentioned in the Annexure the above offer at para (b) shall be effective after the expiry of their current Annual/Two year/three year subscription, however free calling facility shall be provided as per para (a).**
 - e) **Further, existing customers, who have recently opted the plans mentioned in the Annexure under monthly payment option the above offer at para (b) shall be effective after the expiry of Six months subscription period from date of activation of their Landline connection, however for these customers free calling facility shall be provided as per para (a).**
 - f) **Customers may also be informed (through SMS & Bills etc) suitably in advance about the revision in FMC under above plans through SMS & Bills.**
2. All other terms and condition shall remain same as per earlier circulars.
3. The circles shall ensure to comply with all regulatory requirements including on line reporting to TRAI and also update the circle website. Further, circle shall ensure to comply with the TRAI guideline w.r.t. number of plans.
4. The above instructions shall be **effective with immediate effect on regular basis in all the applicable circles.**
5. This circular is issued based on the approval of Competent Authority in CFA Cell e-file No. BSNLCO-CFAO/11(11)/3/2020-CFA-Part (1). Clarification/correspondence, if any, in respect of above tariff may be sent to CFA Section, BSNL, Corporate Office, Janpath, New Delhi-110001 (Phone No. 011-23710497 & Fax No. 011-23734052).

Encl: Annexure


AGM (RM-I)-CFA [LA]

To,


All Head of Telecom Circle (except A&N) /Metro Telephone districts/ITPC, Pune, BSNL.

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Copy to: -

1. CMD, BSNL.
2. Director (CFA / CM / ENT / HR / FIN), BSNL Board.
3. CGM, NCNGN- for information & necessary action.
4. All Tariff committee members [GM (NWP-CFA)/GM (NWP-BB)/GM (CFA)/Sr.GM (Finance-CFA)], BSNL C.O.
5. GM (CFA), CO BSNL w.r.t. case mark: BSNLCO-CFAO/11(11)/3/2020-CFA-Part (1) carrying the approval of the Competent Authority in the matter.
6. GM (CIT), CO BSNL – for placement on BSNL Website.
7. AD OL, BSNL C.O for Hindi version.
8. CGM (ITPC), BSNL (Pune) for necessary changes in CDR/billing systems.
9. CGM (BBNW), BSNL, CTS Compound, Netaji Nagar, New Delhi-23.
10. GM (BBNW), BSNL, Bangalore NOC, East Telephone Exchange Building, Lazar Road, Near Bangalore east Rly Station Bangalore.
11. Director General P&T audit, Shyam Nath Marg, Near Old Secretariat, Delhi-110 054.
12. Secretary, TRAI.
13. Guard File.


DM (T&C)-CFA