

Leased Circuits Cell
Bharat Sanchar Bhavan
Janpath, New Delhi – 110001
Tel: 011-23717734 / Fax : 011-23329800
lcbsnlco@gmail.com



भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

Most Immediate

No:-1-19/2016-LC Commercial/

Dated: 17.03.2020

To,

1. All Chief General Managers
Telecom Circles/ Metro Districts/Regions
2. The CGM,STP Chennai.

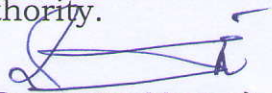
Subject: Uninterrupted/Seamless connectivity of leased circuits to all the Banks during Year End Closing- reg

Corporate Customers like banks are using our leased circuits for their mission critical application like core banking and require reliable & uninterrupted services during their year end account closure in the month of March,2020 as these circuits will be extensively used for exchange of data, reports upload/download etc.

Therefore, all out efforts should be made for up keep of all the leased lines of Banks in perfectly working condition. The MPLS circuits backup by V-SATs are also required in working condition in case of primary links fails. The hourly rechecking of all leased circuits from 08 AM to 08 PM may be ensured and continued till the completion of year end closing activities of the Banks. It is also requested that 24x7 supports may please be extended to all the Banks for their smooth functioning.

It is,therefore, requested to kindly issue suitable instructions to all the field staff at SSA level to keep special watch on the performance of all the leased circuits and remain in touch with Banks authorities as well as provide the contact name and telephone numbers of concerned officials for problem resolution on 24 hours basis during the period so that BSNL meets their expectation & provide uninterrupted services to public utility Banks.

This is issued with the approval of competent authority.


(Ramawtar Meena)
DGM (LC)

Copy to: Director (Enterprise) BSNL Board for kind information please.