

<p>महाराष्ट्र दूरसंचार परिषद छठी मंजिल, बी विंग, बीएसएनएल प्रशासकिय भवन जुहू रोड, सान्ताक्रुज (प), मुंबई. -400054 <b>Maharashtra Telecom Circle,</b> 6<sup>th</sup> Floor, B Wing BSNL Administrative Building, Juhu Road, Santacruz (W), Mumbai 400054</p>	 <p>BSNL Connecting India faster</p>	<p>भारत संचार निगम लिमिटेड (भारत सरकार का उपक्रम) <b>BHARAT SANCHAR NIGAM LIMITED</b> (A Govt. of India Enterprise)</p>
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Dated 20/11/2020

No. MHCO-SMCF/14(12)/2/2020-O/O GM SMCF

To,

1. All BA/SSA Head  
BSNL MH Circle
2. All Vertical Head  
O/o CGM MH Mumbai

Sub: Twitter Town Hall Schedule on 25/11/2020 from 1200 hrs to 1300 hrs.

BSNL Maharashtra Circle will be conducting Twitter Town Hall, vide which CGM would be interacting through a LIVE CHAT on Twitter with BSNL customers from Maharashtra and Goa on **25.11.2020 from 1200 hrs to 1300 hrs**. For Twitter Town Hall wide publicity may be given to our esteemed subscribers and requested them to tweet their queries and grievances to CGM Maharashtra on twitter handle **@cgm\_mh\_bsnl** using hashtag **#TalkToCGMBSNLMH**.

In this regard, it is requested to kindly remain online during Twitter Town Hall on above date and time for quick resolution of cases of respective SSA/Vertical.

Copy of the creative is being enclosed for ready reference and further necessary action at your end

This issues with the approval of Competent Authority.

*[Signature]*  
20/11/2020  
General Manager (S&M-CM/CFA, BPIT)  
O/o CGM BSNL MH Circle, Mumbai-54

Copy for kind information to:

1. PS to CGMT, MH Circle, Mumbai. - *[Signature]*
2. AM (Social Media) BSNL CO, New Delhi.
3. Officer concern for replying subscriber grievances during live chat as directed by CGM MH

- Sivanshi on leave*
- (i) Shri V. B. Kokate, AGM (S&M-CM)
  - (ii) Smt Rakhee Bhatt, AGM (CFA)
  - (iii) Shri M. S. Hanchate, OSD to CGM MH *[Signature]*
  - (iv) Shri Deepak Jadhav, AD(IT/S&M-CFA)
  - (v) Mrs Eupreet, JTO (Arch/PG/Social Media)
  - (vi) Shri Anshuman Dwivedi, JTO (IT/S&M-CFA)
  - (vii) Shri Anil Jadhav, JTO(S&M-CM)
- Sivanshi*

4. AGM (IT), for necessary arrangement in the conference hall and to run a ticker on MH Circle website regarding Twitter Town Hall.

5. AGM (Coordination/PA), for information and n.a.p.