

O/O Dy. General Manager (TRA),
'D' Wing, 6th Floor, Admin Bldg, Juhu Tara Road,
Santacruz (West), Mumbai – 400 054
PH: 022-49780244 / 45



भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

EFile MHCO-FTRA/12(24)/2/2020-O/o GM FIN/2

dated 26/10/2020

To,

1. All BA/SSAs Heads
2. All IFAs BA/SSAs in MH Circle

Sub.- Special drive for collection of higher amount of outstanding revenue.

Ref: Corporate Office Ltr No. 2-1/2018/BSNL/RM-I/CFA/Collection dtd. 26.10.2020

To maximize the collection of outstanding revenue, Corporate office vide above referred letter (copy enclosed) has issued directions/guidelines to issue notices to BSNL defaulters within 10 days from the issue of this letter.

With reference to above cited subject this is to inform you that, Circle office Mumbai, MH Circle has already issued legal notice centrally to the following defaulters:

- 1) FTTH connections outstanding up to the m/o Aug 2020.
- 2) Landline Outstanding up to the m/o June 2020
- 3) Broadband Outstanding up to the m/o June 2020

You are hereby directed to issue notices to remaining BSNL defaulters through the utility available in CIS portal. The guidelines issued by the Corporate office may be followed.

DGM (TR)

O/o CGMT, BSNL, MH Circle.

Copy to : 1) PGM CFA, Circle Office, MH Circle – for kind information
2) GM (F), Circle Office, MH Circle – for kind information

Encl: As above



No. 2-1/2018/BSNL/RM-I/CFA/Collection

Date: 26th Oct., 2020.

To

1. Heads of all Circles and Metro TDs
 2. PGMs/Sr. GMs/GMs - IFAs of all Circles and Metro TDs
- Bharat Sanchar Nigam Limited.**

Sub: Special drive for collection of higher amount of outstanding revenue.

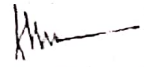
To maximize collection of outstanding revenue, it has been decided by the competent authority to issue notices to BSNL defaulters having outstanding amount more than Rs. 3000/- (per connection).

2. Following directions / guidelines are issued in this regard:

- a) Such notices are to be issued immediately against bills issued up to previous month (September, 2020) in respect CFA vertical having per connection outstanding amount > Rs. 3000/-
- b) Customers' / defaulters' addresses are to be checked / updated before printing notices.
- c) Delivery of notices is to be monitored and ensured.
- d) In case of undelivered notices, all-out efforts are to be made to trace the defaulters.
- e) All such notices must be dispatched within 10 days from the date of issue of this letter, if not issued already.
- f) Outstanding bills against IUC, Infrastructure charge etc. are not to be included for such notice and are to be pursued separately.
- g) Disputed bills are to be settled in war footing manner.
- h) Cases which are already under litigation are to be exempted from such notice.

CBB branch, CO, BSNL may be requested for allotment of fund, if required, for the purpose of printing and delivery of such notices.

This has the approval of the competent authority.


(P. D. Chirania)
Sr. GM (Finance)-CFA

Copy to :

1. CMD, BSNL – for kind information
2. Director (Finance) / Director (CFA) – BSNL Board – for kind information.
3. Sr. GM (CBB), CO, BSNL – with request to arrange for allotment of fund to circles against their requisitions, if any, for incurring expenditure against printing and delivery of such notices.