

**Leased Circuits Cell**  
Bharat Sanchar Nigam Limited  
Bharat Sanchar Bhawan  
Janpath, New Delhi – 110001  
Tel: 011-23717734 / Fax: 23329800



**भारत संचार निगम लिमिटेड**  
(भारत सरकार का उपक्रम)  
**BHARAT SANCHAR NIGAM LIMITED**  
(A Govt. of India Enterprise)

No. BSNL CO-LC/13(21)/2/2021-LC

Dated 26.03.2021

To,

The CGMs,  
All Territorial Circles,  
BSNL

**Subject: Smooth functioning of leased circuits services of Government/ Semi government/ Banking customers of BSNL during financial year ending - reg.**

**Ref: DO No T 18015/578/2020-IDSP dated 23.3.2021 from Secretary, Ministry of H&FW**

Apropos above, Deptt. of Telecom has shown concern for abrupt disruption of services of Ministry of Health & Family Welfare due to disconnection of services by BSNL IDC partner.

In this regard, it is requested to kindly ensure that no such disconnection or service disruption in respect of leased circuits of Government/ Semi government/ Banking customers happens, so that transactions during the financial year ending may be completed satisfactorily. Utmost care & proactive measure should be taken to meet the desired service levels during the financial year ending & thereafter.

This is issued with the approval of the competent authority.

  
(Ramawtar Meena)  
DGM (LC)

**Enclosure**  
Reference letter

**Copy to:**

1. Director (Enterprise) BSNL Board for kind information please.





राजेश भूषण, आईएएस  
सचिव

**RAJESH BHUSHAN, IAS**  
SECRETARY



भारत सरकार  
स्वास्थ्य एवं परिवार कल्याण विभाग  
स्वास्थ्य एवं परिवार कल्याण मंत्रालय  
Government of India  
Department of Health and Family Welfare  
Ministry of Health and Family Welfare  
D.O No. T. 18015/578/2020-IDSP  
23-3-2021

572885

*Dear Sir,*

The Integrated Disease Surveillance Programme (IDSP) module of the IHIP application was launched on 25th November 2018 and is currently operational in 11 States. This application has been developed by the Ministry of Health and Family Welfare (MoHFW) with the technical support of the World Health Organization. This application will now be launched on 1st April 2021 across the country.

BSNL is the support agency providing the servers and back up support to the IHIP application. It has been noted in recent months that there is frequent breakdown of servers disrupting the information flow and smooth rollout of launch. In this connection, I would like to request you to intervene for smooth functioning of the server.

Your cooperation is highly solicited for smooth launch of IHIP across the country.

AS(T)

*Kind Regards*

Yours sincerely,

(Rajesh Bhushan)

Shri Anshu Prakash  
Chairman DCC & Secretary (T)  
Department of Telecommunications  
Ministry of Communications  
Sanchar Bhawan  
20, Ashoka Road  
New Delhi 110001

*Discussed. Mr. Anshu Prakash*  
20/3

*JS(A)*

*- Discussed. Mr. Anshu Prakash  
the details from BSNL in  
the annex & discuss.*  
26/3

*Dir (PSU)*