



No. 1-1/2020-R&C [CFA]

Dated: 09-12-2020

**Circular R&C-CFA No. 61/20-21**


**Subject: To reformulate the charges levied for the external shifting and name transfer of Voice/Broadband (LL/Standalone/Combo) services under Cu/Fibre/BBoWiFi/'Bharat Air Fibre' category in all the circles-reg.**

1. Kindly refer to the letter No.111-27/2009-BP-Ent dated 09-06-2011 and 3-4/2013-R&C (CFA)[Circular No. 07/13-14] dated 05-04-2013 regarding external shifting charges and name.
2. Now, the competent authority has decided as follows:
  - a) **To reformulate the charges levied for the external shifting and name transfer of Voice/Broadband (LL/Standalone/Combo) services under Cu/Fibre/BBoWiFi/'Bharat Air Fibre' category in all the circles. Details are as follows:**

S.No.	Name of Service	Charges (in Rs.)
1	External Shifting of Voice/Broadband connection (LL/Standalone/Combo) under Cu category as per feasibility	250/- per external shift
2	External Shifting of Voice/Broadband connection (LL/Standalone/Combo) under Fibre category as per feasibility	500/- per external shift
3	External Shifting of Voice/Broadband connection (LL/Standalone/Combo) under BBoWiFi, Bharat Air Fibre category as per feasibility	500/- per external shift
4	Name Transfer under Cu/Fibre/BBoWiFi/Bharat Air Fibre connection category	250/- per occasion

**Note: For shifting of standalone connections i.e. for Landline and Broadband, shifting charges will be applicable separately for Landline and Broadband.**

- b) No commission/revenue share is payable to franchisee/TIPs/Partners from above external shifting charges.
  - c) The shifting of above services will be allowed only to the places where service is being provided by BSNL. No shifting will be possible if the services are not available at the new location where shifting is required to be implemented.
3. The circles shall ensure to comply with all regulatory requirements including on line reporting to TRAI and also update the circle website.
  4. These instructions shall be implemented **with immediate effect on regular basis in all the circles.**
  5. This circular is issued based on the approval of Competent Authority in CFA cell e-file No. **BSNLCO-CFAO/11(14)/3/2020-CFA-Part(2)**. For any queries/clarification in this regard, matter may be taken up with CFA Section, BSNL Corporate Office, Janpath, New Delhi-110001 (Phone No. 011-23710497 & Fax No. 011-23734052).

  
AGM (RM-I) - CFA [LA]

To  
All Heads of Telecom Circles/Districts /ITPC, Pune, BSNL.

Copy to: -

1. CMD, BSNL.
2. Director (CFA / CM / ENT / HR / FIN), BSNL Board.
3. CGM, NCNGN- for information.
4. All PGMs / GMs - CFA, CO BSNL.
5. All Tariff committee members [ GM (NWP-CFA)/GM (NWP-BB)/Sr. GM (Finance-CFA)], BSNL C.O.
6. GM (Marketing), CO BSNL, for adequate publicity and marketing of the service.
7. GM (NWP-BB)-CFA, CO BSNL w.r.t. case mark: BSNLCO-CFAO/11(14)/3/2020-CFA-Part (2) carrying the approval of the Competent Authority in the matter..
8. GM (CIT), CO BSNL – for adequate publicity and marketing of the service.
9. AD OL, BSNL C.O for Hindi version.
10. CGM (ITPC), BSNL (Pune) for necessary changes in CDR/billing systems.
11. CGM (BBNW), BSNL, CTS Compound, Netaji Nagar, New Delhi-23.
12. GM (BBNW), BSNL, Bangalore NOC, East Telephone Exchange Building, Lazar Road, Near Bangalore east Rly Station Bangalore.
13. Director General P&T audit, Shyam Nath Marg, Near Old Secretariat, Delhi-110 054.
14. Secretary, TRAI.
15. Guard File.



**DM (T&C) - CFA**