File No.BSNLCO-RGLN/17(11)/2/2020-REGLN

Regulation Cell,

Room no. 505,

5th Floor, Bharat Sanchar Bhawan,

Janpath, New Delhi – 110001

Tela: 011 - 23734081-82

e-mail: dgmregulation@gmail.com

F.No.: BSNLCO-RGLN/17(11)/2/2020-REGLN/196211 Dated: 16 August, 2021

To,

The Chief General Managers,

All Telecom Circle/Telecom Districts,

BSNL.

Sub: Clarification regarding SIM sale to Minors

Some Circles have sought clarification regarding SIM sale to minors, in this regard I am directed to refer an e-mail dated 16.07.2015 of DOT LSA, Punjab (copy enclosed) whereby following instructions were issued to all TSPs as:

"SIM(s) should not be issued to minors. CAF is a contract. It is also understood that only those persons are competent to contract—who are age of majority. And an agreement not enforceable by law is said to be void."

Accordingly, I am directed to request you to issue instructions to all concerned officer and ensure adherence of the same.

This is issued with the approval of Competent Authority.

DGM (Regulation I)

Encl: As above.

Copy to:

Dir (AS-II), DOT for kind information please.



80-10

From: dir1termpb-dot@nic.in [mailto:dir1termpb-dot@nic.in]

Sent: Thursday, July 16, 2015 11:23 AM To: 'D.r.Paul'; 'DGM'; manu.sood@airtel.com; 'Navneet Sharma'; birinder.mohindru@airtel.com; 'Amit 1. Kaura'; deepinder,tiwana@aircel.co.in; 'Manoj Madan'; sudhir.pradhan@idea.adityabirla.com; 'G

Srinivasan'; anupinder.singh@infotelconnect.com; Deepak.P.Singh@relianceada.com;

sabyasachi,chakraborty@rellanceada.com; 'Gautam Sharma'; nipun.sharma@tatadocomo.com; 'Singh,

Damandeep (PNB), Vodafone India'; pushpindersingh.gujral@vodafone.com

Cc: ddatermpb-dot@nic.in

Subject: regarding sale of SIM to minors

To all TSPs,

- Please refer to subject above.
- 2. The matter was discussed with nodal officers of all the TSPs earlier also. All TSPs except M/s Idea were convinced that SIMs should not be sold to minors. On the basis of complaints received, it appears that M/s Idea being the only TSP in Punjab offering SIMs to minors by holding camps in educational institutions etc is doing it on massive scale. Vide earlier e-mail dated 24-12-2014 and telephonic reminders, M/s Idea was asked to clear their position on the issue, but no reply received till date.
 - There is no doubt to TERM cell Punjab in this regard and during audit we are interpreting a CAF as non-compliant (invalid CAF) if it is detected that the subscriber is a minor.
 - 4. It is under-stood that "CAF" is a "contract". It is also understood that only those persons are competent to contract who are of the age of majority. And an agreement not enforceable by law is said to be void

Hence it is re-iterated that M/s Idea Punjab (and other TSPs if they are also doing it) should desist from selling of SIMs to minors.

With regards

Rajiv Kumar