

REGULATION CELL
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भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

2nd March

F.No. BSNLCO-RGLN/33/2/2020-REGLN/E-1203/54181 **Dated:** February, 2021

To

Chief General Managers,
All Telecom Circles/ Telecom District,
BSNL.

Subject: Curbing of clandestine/illegal telecom operation and obtaining SIM cards on forged documents.

Sir,

This is in continuation to this office letter 12.02.2021 (**copy enclosed**) under reference to DOT e-mail dated 10.02.2021 on the illegal setup was unearthed at Noida and an illegal call centre whereby suitable instructions were issued by this office.

2. Further , this office is in receipt of letter dated 16.02.2021 from Security Assurance Wing, DOT HQ (copy enclosed) on the same subject whereby following is intimated :

"An illegal VoIP exchange has been unearthed recently in Noida. Continuance of such illegal activities which have security implications is a serious issue. In this regard attention is drawn towards various provisions under para 39.22 of License Agreement for Unified License. TSPs have also been mandated for sending SMS to customers about receipt of calls from foreign countries with National CLI to be reported to 1800110420 or 1963. Accordingly, TSPs are hereby again directed to strictly comply with the License conditions / orders / laid down guidelines, while issuing new SIM cards, and to take strict action against offenders found guilty in such illegal VoIP exchange related and IMEI spoofing cases."

3. In view of above, I am directed to request you to kindly take necessary action in the subject matter.

DGM (Regulation-1)

Copy to:

Shri Neeraj Singhal, Director (TTSC), Security Assurance Wing, DOT HQ,
in reference to your letter dated 16.02.2021



CMD — on meeting for. Asst. 22/2/21

DIR (CM)

No. 12-25(1)/2021/TTSC
Government of India
Ministry of Communications
Department of Telecommunications
(Security Assurance Wing)



Sanchar Bhawan, New Delhi
Dated: 16th February, 2021

Subject: Curbing of clandestine /illegal telecom operation and obtaining SIM cards on forged documents

This office has been informed that an illegal VoIP exchange has been unearthed recently in Noida. Continuance of such illegal activities which have security implications is a serious issue. In this regard attention is drawn towards various provisions under para 39.22 of License Agreement for Unified License. TSPs have also been mandated for sending SMS to customers about receipt of calls from foreign countries with National CLI to be reported to 1800110420 or 1963. Accordingly, TSPs are hereby again directed to strictly comply with the License conditions / orders / laid down guidelines, while issuing new SIM cards, and to take strict action against offenders found guilty in such illegal VoIP exchange related and IMEI spoofing cases.

(Neeraj Singhal)
Director (TTSC)

To:

1. M/s Bharti Airtel Ltd.
2. M/s Vodafone Idea Ltd.
3. M/s Reliance Jio Infocom Ltd.
4. M/s Bharat Sanchar Nigam Ltd. ✓
5. M/s Mahanagar Telephone Nigam Ltd.

Copy to:

The DG (T), DoT- for kind information and n/a please.

GM (Regln)
bus
22/2

ACM (Regln)
23/2/2021