

URGENT

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भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

No. 2-6/2021/BSNL/RM-I/CFA/Print

Date: 02.08.2021.

To

**Heads & IFAs of all Telecom Circles and Metro TDs
Bharat Sanchar Nigam Limited.**

Sub: Printing contact details of AO (TR) and cluster in-charge in bills.

It has been decided to make it mandatory to print name and office landline number of concerned AO (TR) and cluster in-charge in the bills issued to customers for landline, broadband and FTTH services.

Circles are requested to ensure that SSA-wise and cluster-wise data are shared to respective ITPC Data Centre immediately, so as to enable printing of these details in the bills to be issued from August, 2021 onwards.

In case of any subsequent change in the above details from time to time, the updated particulars may please be provided to respective ITPC Data Centre immediately to facilitate printing of current contact details in bills.

This has the approval of Director (CFA), BSNL Board.

(P. D. Chirania)
Sr. GM (Finance)-CFA

Copy to:

CGM, ITPC, BSNL, Pune - for necessary action, please.

F/TA/ Corporate Circular/2021-22/17C

dated 02.08.2021

To
all
IFAs of BA/SSA

for necessary action please

Regd. & Corporate Office: Bharat Sanchar Bhavan, H. C. Mathur Lane, Janpath, New Delhi-110001

Corporate Identity Number (CIN): U74899DL2000GO1107739

Website: www.bsnl.co.in