

O/o GM (CFA/NWO-BB&IN)  
Room No.120, 1st Floor,  
BSNL Corporate Office,  
Bharat Sanchar Bhawan,  
Janpath, New Delhi-110 001.  
Tele No. 011-3714242  
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**भारत संचार निगम लिमिटेड**  
(भारत सरकार का उपक्रम)  
**BHARAT SANCHAR NIGAM LIMITED**  
(A Govt. of India Enterprise)

**No. BSNLCO-CFAO/11(14)/3/2020-CFA-Part(2)**

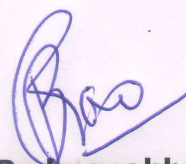
**Dated: 15-03-2021**

**To**

**The CGM, ITPC  
Pune.**

**Subject: No separate monthly billing of Modem/ONT rental Charges under higher payment subscription of DSL/Bharat Fibre/BBoWiFi/ Broadband plans in all the circles-reg.**

1. Several complaints are received from the annually billed customers for whom modem charges are being collected on monthly basis.
2. In this regard, request to make necessary changes in the CDR system to collect the ONT/Modem rental charges (taken on monthly basis) in single bill for those customers who have opted annual/biennial/triennial subscription of DSL/Bharat Fibre/BBoWiFi/Bharat AirFibre Broadband plans.
3. This is issued with the approval of Director (CFA).

  
**(P Padmanabha Rao)**  
**DGM(CFA)**

**Copy to:**

1. **All CGMs, Territorial Circles.**
2. **Sr. GM(F-CFA) BSNL CO.**