Corporate Office (Finance-CFA-Branch)

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Dated: 22-02-2021

No. 1-1/2020-R&C [CFA]

## Circular R&C-CFA No. 73/20-21

Subject: Introduction of new DSL Broadband plans '100GB CUL', '200GB CUL' and '500GB CUL' on regular basis in all the circles (except A&N circle)-reg.

1. The competent authority has decided "to introduce new DSL Broadband plans on regular basis in all the circles (except A&N circle)". Details of the plans are as follows::

S.N.	Particulars	100GB CUL	200GB CUL	500GB CUL
	Bandwidth (with best effort Download Speed) subject to Technical Feasibility	Up to 10 Mbps till 100 GB, up to 2 Mbps beyond	Up to 10 Mbps till 200 GB, up to 2 Mbps beyond	Up to 10 Mbps till 500GB, up to 2 Mbps beyond
2	Applicability	All users of all telecom circles (except A&N circle)		
3	Fixed Monthly Charges (in Rs)	299 (For First Six months, plan shall be converted to '200 GB CUL' plan after Six months)	399	555
4	Half yearly Payment Option (in Rs.)	NA	As per prevailing instructions	
5	Annual Payment Option (in Rs.)	NA		
6	Two Years Payment Option (in Rs.)	NA		
7	Three Years Payment Option (Rs.)	NA		
8	Download/Upload Limit (MB/ GB) per month	Unlimited	Unlimited	Unlimited
	Additional Usage Charges beyond free download/upload limit (in Rs.)	NA	NA	NA
10	Free E-mail IDs/Space (Per E-mail ID)	1/1 GB	1/1 GB	1/1 GB
11	Static IP Address (On Request)	NA	NA	NA
12	Security Deposit	500	500	One Month FMC
13	Minimum Hire Period	One month		
14	Telephone Fixed Monthly Charges in Rs.	NIL	NIL	NIL
15	Free Calls and Additional Facility	24 Hrs. unlimited free calling (Local+STD) on any network within India		
16	MCU Charges/To BSNL N/W Pulse in Rs.			
	10 other N/W			
17	ISD Charges on MCU basis	As per existing ISD tariff		

- 2. Above charges are excluding GST.
- 3. Terms & conditions for providing above DSL Broadband plans:-
- i. The plans shall not be available FTTH.
- ii. To migrate customers (after expiry of six months period from the date of activation of BB connection) acquired under '100GB CUL' plan to the plan '200GB CUL' automatically, who have not opted any regular DSL/FTTH Broadband plan at the time of CAF filling. Customers may also be informed suitably in advance about automatic migration. Customer's consent in this regard shall be taken at the time of CAF filling.
  - 3. In addition to nearest customer service center and BSNL Franchisee/Retailers, above Broadband plans can also be subscribed by calling Toll Free number- 1800 345 1500. ITPC shall also ensure that BSNL's Call Centers are suitably guided to take customer request, and generate advice notes for the above scheme.

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- 4. The circles shall ensure to comply with all regulatory mechanism **including on line reporting to TRAI and also update the circle website.**
- 5. Above instructions shall be implemented from 01-03-2021 on regular basis in all the circles (except A&N circle).
- This circular is issued based on the approval of Competent Authority in CFA cell file No. BSNLCO-CFAO/11(14)/3/2020-CFA-Part (1). For any queries/clarification in this regard, matter may be taken up with CFA Section, BSNL Corporate Office, Janpath, New Delhi-110001 (Phone No. 011-23710497 & Fax No.011-23734052).

AGM (RM-I) - CFA [LA]

To

All Heads of Telecom Circles (except A&N circle)/Metro Telecom Districts, BSNL.

## Copy to: -

- 1. CMD, BSNL.
- 2. Director (CFA / CM / ENT / HR / FIN), BSNL Board.
- 3. All PGMs /GMs CFA Vertical, BSNL CO.
- All Tariff committee members [GM (CFA)/GM (NWP-CFA)/Sr. GM (Finance-CFA)], BSNL C.O.
- 5. GM (CFA),CO BSNL w.r.t. case mark: BSNLCO-CFAO/11(14)/3/2020-CFA-Part(1) carrying the approval of the Competent Authority in the matter..
- 6. GM (Marketing), CO BSNL, for adequate publicity and marketing of the service.
- 7. AD OL, BSNL C.O for Hindi version.
- 8. CGM (ITPC), BSNL (Pune) for necessary changes in CDR/billing systems.
- 9. CGM (BBNW), BSNL, CTS Compound, Netaji Nagar, New Delhi-23.
- 10. GM (BBNW), BSNL, Bangalore NOC, East Telephone Exchange Building, Lazar Road, Near Bangalore east Rly Station Bangalore.
- 11. Director General P&T audit, Shyam Nath Marg, Near Old Secretariat, Delhi-110 054.
- 12. Secretary, TRAI.
- 13. Guard File.

**DM** (T&C) – CFA

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