

DGM(NWO-I-CFA)  
BSNL Corporate Office,  
Bharat Sanchar Bhawan,  
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भारत संचार निगम लिमिटेड  
(भारत सरकार का उपक्रम)  
BHARAT SANCHAR NIGAM LIMITED  
(A Govt. of India Enterprise)

No. 5-1-2018 PHM

Dated: 15.05.2018

To

All Chief General Manager,  
Telecom Circles/Telephone Districts  
BSNL

**Sub: Monsoon Control Room.**

During the main rainy season that extends from June to September, the major rivers and their tributaries carry high levels of discharge, and can create severe flood disasters. Past year experiences show that river floods may wash away telecom U/G cables and telecom installation at low-lying plains areas.

In view of above, all Telecom Circles/Telecom Districts are requested to take advance/preventive and corrective actions for facing exigencies during forthcoming monsoon.

To monitor the telecom services, during the rainy season, a Control Room may be opened in Circles/Districts level. The complete details of nodal officers /other concerned officials may be intimated to this office by 1<sup>st</sup> June, 2019. Monsoon Control Room should start functioning with effect from 16 June 2019 and in States like Kerala etc. where monsoon arrives earlier, this may start functioning from 1<sup>st</sup> June 2019. Concerned head of Circle is authorized to close this control room when the Monsoon is over under intimation to this office.

In this regard, it is requested that Circle Heads may monitor the breakdowns of all sizes of cable on daily basis. The information regarding damage of u/g cable and its restoration may also go to Circle IFA for monitoring loss of revenues and other losses. Efforts should be made to continue the restoration of cable fault work round the clock until particular cable is fully restored. The restoration work may also be managed in Shifts (round the clock) so that the faults are rectified within 24 Hours.

In addition, all circles should ensure that they have the sufficient stock of cables, jointing kits etc. to meet any exigencies. However, for reporting to HQ, the information may be conveyed on all working days for failure of ten or more cables of 200 pairs and above or non-functioning of more than 3000 telephone numbers affected due to rain/flood. The breakdown information may be sent as per the enclosed format (Annexure-1&2) as soon as any cable fault/damage occurs. The report should be sent to this office on mail id nwocfa@gmail.com & dmmsxbsnl@gmail.com everyday till they are restored.

Encl: Annexure-1&2 as mentioned above

(R.N. Yadav)  
DGM (NWO-CFA)

Copy to:-

CGMs NTR/ ETR/ STR & WTR Telecom Regions with a request to take advance steps to ensure continuity of Media.

Noted:

Noted:

Cable size 200 pairs &amp; above)

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**[ Annexe-2]**

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