

Corporate Office(T&C-CFA Branch)
2nd floor, Room No. 215,
Eastern Court, Jan path,
New Delhi – 110 001
Phone – 011 -23765039/23734320
Fax – 011 - 23734319 / 23734322
Email id : tccfa.bsnl@gmail.com



भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

No. 3-4/2019-R&C [CFA]

Dated: 25-04-2019

Circular R&C-CFA-08/19-20

Sub: International Roaming for "Wings" service- regarding.

1. OSD, Wings may refer to Letter No. ND/WINGS/Corp.Office/2017-18/12 dated 13-03-2019 on the subject matter.
2. Now, The Competent Authority on recommendation of Tariff Committee-CFA has approved the following:
 - a) Introduction of 1, 3 and 6 months International roaming packages costing Rs.1,000/-, Rs.2500/- and Rs.4,500/- respectively for unlimited calls to India.
 - b) Security deposit of Rs.2,000/- for ISD Roaming (For India calling only) is done away with. However, Rs.2,000/- security deposit for ISD customers is continued and shall be levied in demand note to be paid before activation.
 - c) E-bill to ISD customers will be issued, who may facilitate to make payment using BSNL payment portal through Debit / Credit card.
 - d) In addition, introduction of international roaming with incoming facility only. International roaming (only incoming) will be offered/ activated to all "Wings" customers as a default.
3. **The Circles should ensure to comply with all regulatory requirements.**
4. The circular is issued based on approval of the competent authority in PDP-CFA unit file No. 8-1/2018-PDP(CFA). For any clarification /correspondence in respect of aforesaid scheme, matter may be taken up with PDP-CFA unit of BSNL CO New Delhi. Phone No.011-23322692.

DGM (T&C)-CFA

To

All CGMs, Telecom Circle/Telecom Distt, BSNL.

Copy for information to: -

1. CMD, BSNL.
2. Directors (CFA / CM / ENT / HR / FIN) on BSNLs Board.
3. Executive Director (Finance), BSNL.
4. PGM (Regulation), BSNL CO, New Delhi- for necessary action.
5. All Tariff committee members [PGM (NWP-CFA)/GM (CFA)/Sr.GM (Finance-CFA)], BSNL CO.
6. GM (NWP-BB/PDP)-CFA, CO BSNL w.r.t case mark: 8-1/2018-PDP(CFA) carrying the approval of the Competent Authority in the matter.
7. AD OL for Hindi version.
8. CGM (ITPC), Pune for necessary changes in CDR/billing systems.

Endorsement : CGMT/MH/MKTG & SALES-CFA/ TARIFF LANDLINE & BROADBAND/ 2018-19/45 Dated : 25.04.2019

To,
All BA/SSA Heads
BSNL MH Circle

This endorsement is for information and necessary action please.

AGM (M&S)-CFA

Copy to :

1. GM (IT), MH Circle, Mumbai for information and necessary action please.
2. All GM's & DGM's of O/o CGMT, BSNL MH Telecom circle.....for information and necessary action please.
3. Guard file.