



No.: 1-02/2020- PAT(BSNL)

Dated:11-Apr-2020

To

All Heads of Telecom Circles &
All Heads of Other Administrative Units,
Bharat Sanchar Nigam Limited

Sub: Instructions regarding opening of CSCs.

Sir,

With regard to the instructions issued under para 10 of this office letter of even no. dated 23.03.2020 on the above cited subject, it has been further decided with the approval of competent authority that –

1. CSCs wherever possible can be opened with at least some skeletal staff (our own or outsourced) after taking all precautions. This call has to be taken by CGMs in consultation with SSA heads depending upon local prevailing situation.
 2. SSA Heads to ensure that utmost covid precautions are taken and safety of CSC staff and customers in general are ensured. They have to ensure that proper masks are worn by staff manning the CSCs, hand sanitizers and soap and water are available in CSCs and social distancing norms are followed in CSCs.
2. The other instructions in the letter dated 23.03.2020 will continue to be followed till further orders.

Yours faithfully,

Sd/-

[Sanjeev Kumar]

Asstt. General Manager (Estt.)

Tel. No. 23037477

Copy to:

1. Sr.PPS to CMD, BSNL, New Delhi.
2. Sr.PPS to All Directors, BSNL Board.
3. CVO, BSNL CO, Eastern Court Complex, Janpath, New Delhi.
4. CS & CGM (Legal) / All PGMs / Sr. GMs / GMs in BSNL CO New Delhi.
5. BSNL Intranet / Guard File.