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छठवीं मंजिल ए विंग, प्रशासनिक भवन,  
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भारत संचार निगम लिमिटेड

(भारत सरकार का उपक्रम)

BHARAT SANCHAR NIGAM LIMITED

(A Govt. of India Enterprise)

DO. No. CGMT/MH/TP/PMS/2021-22/02

Dated : 21.09.2021

To,  
All BA Head  
Maharashtra Circle

Sub: Implementation of Patroller Monitoring System (PMS) for SLA Vendors

Ref: (1) CGMT/MH/TP/IT Corre/2020-21 Dated: 11.02.2021

(2) CGMT/MH/TP/PMS/2021-22/01 Dated: 29.07.2021

With reference to above cited subject and letters under reference, all SSAs were instructed to implement the Patroller Monitoring System (PMS) for SLA vendor's Patrollers & FRTs.

Patroller Monitoring System (PMS) has been designed to make OFC maintenance more efficient, reduce MTTR and thereby improve Network availability.

Based on the report on PMS server as on 14.09.2021 (Annexure-I), following is observed:

1. Chandrapur, Gadchiroli, Jalgaon, Kalyan, Kolhapur, Nagpur, Nashik, Satara, Sindhudurg & wardha have shown consistent progress in marking locations.
2. Ahmednagar, Akola, Buldhana, Goa, Nanded, Ratnagiri, Sangli & Yeotmal have "Login Only" in PMS. Patrollers are not marking locations i.e. not patrolling on route.
3. Beed, Bhandara, Dhule, Pune & Solapur have started patrolling using PMS but are not consistent on daily basis.
4. Amravati, Aurangabad, Jalna, Latur, Nanded, Osmanabad & Raigad have submitted the Patrollers and Node details but have not started monitoring in PMS.
5. Parbhani have not submitted the details.

It may be noted that number of patrollers active on daily basis are far less than the number of patrollers enrolled in PMS (Column L and K). It is instructed to submit the details of remaining Patrollers & FRTs to make sure that \*No. of Patrollers\* are equal to "Patrollers as per RKM + No. of FRTs" (Column I+J and K).

All BA Heads are advised to ensure that PMS application is used extensively for real time monitoring, tracking and utilization of Patrollers/FRTs for Route patrolling/Fault restoration by 30th September 2021. It will be the personal responsibility of BA Heads to ensure above & report compliance by 30th September 2021 to Circle Office.

(Ramakant Sharma)

Chief General Manager

Annexure: Patroller Monitoring System Status As on 14.09.2021

545816/2021/O/GM (TRANS/NO.65) Monitoring System Status As on 14.09.2021

Sr. No.	SSA Name	Data Sent by SSA	Nodal Officer Creation	Route Details	App Installed	Monitoring Started	Outsourced RKM	Patrollers as per RKM	No. of FRTs	Patrollers as per SSA	No. of Patrollers Active Last Week	Patroller's Activity	Progress since 14.07.2021
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)
1	Ahmednagar	Y	Y	Y	Y	Y	2435	24	7	23	1	Login Only	Monitoring started (Inconsistent)
2	Akola	Y	Y	Y	Y	Y	1360	14	5	14	1	Login Only	No Progress
3	Amravati	Y	Y	Y	Y	Y	1200	12	4	10			Patroller & Route details submitted.
4	Aurangabad	Y	Y	Y	Y	Y	2000	20	7	4			No Progress
5	Beed	Y	Y	Y	Y	Y	1374	13	5	5			No Progress
6	Bhandara	Y	Y	Y	Y	Y	1296	13	4	9			No Progress
7	Bhuidana	Y	Y	Y	Y	Y	1506	15	5	15	1	Login Only	No Progress
8	Chandrapur	Y	Y	Y	Y	Y	985	10	3	11	6	Marked Location	Monitoring started (No. of Patrollers are less)
9	Dhule	Y	Y	Y	Y	Y	1493	15	5	4			No Progress
10	Gadchiroli	Y	Y	Y	Y	Y	630	6	2	7	6	Marked Location	Monitoring started
11	Goa	Y	Y	Y	Y	Y	1467	14	5	6	2	Login Only	Monitoring started (Login Only)
12	Jalgaon	Y	Y	Y	Y	Y	2070	20	6	18	7	Marked Location	Monitoring (No. of Patrollers are less)
13	Jalna	Y	Y	Y	Y	Y	1411	14	5	5			No Progress
14	Kalyan	Y	Y	Y	Y	Y	1119	11	4	11	7	Marked Location	Monitoring started (No. of Patrollers are less)
15	Kolhapur	Y	Y	Y	Y	Y	2400	24	7	15	4	Marked Location	Monitoring started (No. of Patrollers are less)
16	Latur	Y	Y	Y	Y	Y	1378	13	5	14			No Progress
17	Nagpur	Y	Y	Y	Y	Y	1329	11	4	11	10	Marked Location	
18	Nanded	Y	Y	Y	Y	Y	1266	12	5	4	1	Login Only	Monitoring started (Login Only)
19	Nashik	Y	Y	Y	Y	Y	1948	19	7	13	7	Marked Location	Monitoring started (Location marking started)
20	Osmanabad	Y	Y	Y	Y	Y	1008	10	3	4			No Progress
21	Parbhani	Y	Y	Y	Y	Y	1310	13	4				No Progress
22	Pune	Y	Y	Y	Y	Y	1830	18	13	6			No Progress
23	Raigad	Y	Y	Y	Y	Y	1418	14	5	14			No Progress
24	Ratnagiri	Y	Y	Y	Y	Y	1708	17	5	9	1	Login Only	No Progress
25	Sangli	Y	Y	Y	Y	Y	2058	20	7	8	1	Login Only	No Progress
26	Satara	Y	Y	Y	Y	Y	1631	16	5	11	7	Marked Location	Monitoring started (Location marking started)
27	Sindhudurg	Y	Y	Y	Y	Y	1236	12	4	7	5	Marked Location	Monitoring started (Location marking started)
28	Solapur	Y	Y	Y	Y	Y	2392	24	8	18			No Progress
29	Wardha	Y	Y	Y	Y	Y	684	7	2	3	2	Marked Location	Monitoring started (Location marking started)
30	Yeotmal	Y	Y	Y	Y	Y	1160	11	3	7	1	Login Only	No Progress
		30	30	29	29	23	45102	442	154	286	70		