

ERP-CSC-I SECTION

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**भारत संचार निगम लिमिटेड**

(भारत सरकार का उपक्रम)

BHARAT SANCHAR NIGAM LIMITED

(A Govt. of India Enterprise)

To:

All IFA's
Maharashtra Circle.

NO: DGM/CSC/Genl Corr/2019-2020/08

Dtd: 19.07.2019

Sub: Reversal of RTGS and NEFT rejected by bank in MAR 2019 and APRIL 2019 including not debited cases and reversal of MOU Loan rejected cases- reg.

Ref: No. BSNL/ERP/FICO/2014-15 Dtd.16.04.2015 issued by Corporate Office, New Delhi.

As per guidelines received from Corporate Office, New Delhi, the cases which are rejected by bank have been reversed to respective Vendor code/Employee code. Details of reversal of ZP documents are available in attached file.

Reversal document March 2019 & April 2019: List of reversal document i.e. the document which are processed but rejected by bank or not debited from BSNL Account are given in this File. In m/o April 2019 few cases are not yet reversed due to merging of SSAs. Same will be reversed after completion of migration work.

Reason of rejection, Bank account number or IFSC is not correct / bank account is closed/ Name mismatch / Special character in name (Name in bank and SAP Master is not matching and Vendors bank is not registered for accepting NEFT/RTGS payment from RBI.

Before posting this document again, SSA have to correct the following:
Correct the details in SAP Master by obtaining details mentioned above i.e. Bank Account Number, IFSC Code and Name of Vendor/Employee etc. After correction in SAP the email for payment (only for these cases) of the same may be forwarded with "SUBJECT: BANK REJECTION REPROCESS CASE" to aobgtmhtc@rediffmail.com and aobudgetmhtc@gmail.com AO (BGT) as well as aocscmh2401@gmail.com AO (CSC), Circle Office Mumbai with detail remarks.

It is already instructed vide this office letter no. DGM/CSC/Genl Corr/2017-18/69 Dtd: 22.07.2017, 74 Dtd.29.09.2017 and 2018-19/24 dtd.10.09.2018 for correction of the vendor name with "AND" instead of special character "& or any other character" in SAP ERP and IFSC Code of SBI Associated banks in Bank details of Vendors/Employees to avoid payment rejection from the bank. But after repeated reminders it is seen that this type of cases are coming for payment and rejected by banks. Hence it is once again requested to ensure the bank details before posting the document for payment to avoid such type of rejections. Once the payment rejected by bank same will be processed after FBRA and fund allotment for particular case only. Till such time no request will be entertained by CSC section for special payment process.

Regarding MOU Loan rejected Cases:

Kindly refer this office letter no. DGM/CSC/Genl Corr/2018-19/66 Dtd: 01.05.2019 uploaded on Maharashtra Intranet Portal. As Manual payments has been stopped by CSC section, all rejected cases i.r.o. MOU Loan up to April 2019 (Recovered from March 19 Salary) reversed. Details / Reversal Doc nos. are attached herewith in given excel sheet. In this connection it is instructed that kindly transfer this amount to employee vendor through F-04 with document type KR and send to mail to aocschr2401@gmail.com for further process in attached format. It is also requested that verify all documents regarding closure of loan account of the employee before sending the mail for payment.

Chief Accounts Officer (CSC)

BSNL, % CGMT, MH. Circle,
Santacruz (W), Mumbai-54.