PGM (CS&CSC-CFA) BSNL CORPORATE OFFICE Customer Services - CFA Cell, Room No.605, BSNL Bhawan, Janpath, New Delhi-110001. E-mail ID: pgmcscscrnbsnico@gmail.com Mob. 9868120070



भारत संचार निगम लिमिटेड

BHARAT SANCHAR NIGAM LIMITED

(A Govt. of India Enterprise)

BSNLCO-CS/20/1/2020-CS_CSC n RN-CFA

Dated: 16.08.2021

To

The Chief General Managers, Bharat Sanchar Nigam Limited, All Telecom Circle & Metro Districts.

Subject: Bharat Fibre (FTTH) bills payments though OCSC Portal- regarding

Many telecom circles have been requesting to allow FTTH bills payments though OCSC Portal as many walk-in customers want to pay Bharat Fibre (FTTH) bills in OCSCs.

In this regard, competent authority has approved to allow FTTH bills payments at OCSCs as well as non OCSC franchisee through CBP wallet for convenience of Bharat Fiber customers.

The Commission payable on Bharat Fiber (FTTH) bill collection to OCSC partners as well as non OCSC franchisee will be same as landline/broadband bills collection as per CBPCT guidelines issued dated 12.12.2018. The commission will be deducted as collection charges from FTTH partner in their monthly invoice prepared through FMS system.

This is issued with the approval of competent authority

1610312

(Anand Khare) PGM (CS&CSC-CFA)

Copy to:-

1. CGM, ITPC for necessary implementation please.