

महाराष्ट्र दूरसंचार परिमंडल, 6 वी मंजिल, 'बी' विंग,  
प्रशासनिक भवन, बीएसएनएल कॉम्प्लेक्स, जुहू रोड,  
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भारत संचार निगम लिमिटेड  
(भारत सरकार का उपक्रम)

BHARAT SANCHAR NIGAM LTD.  
(A Govt. of India Enterprises)

सहायक महाप्रबंधक (विपणन एव बिक्री- सीएफए)

CGMT/MH/MKTG& SALES (CFA)/Landline & Broadband Corr /2019-20/07 Dated : 11.07.2019

To,  
All BA/SSA Heads,  
BSNL, MH Circle.

**Sub :** Display of Information and activity for sales promotions in all CSCs and Exchanges –  
Regarding.

Apropos to above, it is instructed to display following information and conduct sales promotion activities in all CSCs and Exchanges.

- 1) Every CSC must display the name & contact details of CSC incharge , Exchange incharge with details of person to be contacted regarding work category / Services as required by Customer.
- 2) Spare landline fancy number list must be displayed prominently in all CSCs.
- 3) Every manned exchange must have facility to accept customer requests for plan change, new connection etc. (In Rual areas CSCs are not at nearby location).
- 4) Every exchange should display the list of areas where landline is feasible/non feasible.

This is issued with the approval of competent authority.

  
General Manager  
(S & M )-CFA, MH Circle.

पंजीकृत कार्यालय : भारत संचार भवन, हरिशचंद्र माथुर लेन, जनपद नई दिल्ली – 110 011 CIN  
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