

**No. 26-07/2020-T&C-CM**

**Date: 22.03.2021**

**Circular T&C-CM No. 76/20-21**

To

All CGMs- Telecom Circles/ Telephone Districts

**Sub: Delegation of power for SIM up-gradation from 2G/3G to 4G SIM for F.Y. 2021-22 under GSM mobile services.**

The competent authority has decided to empower the CGMs of Telecom Circle for giving **“free up-gradation/swap/replacement of 3G/2G SIMs by 4G SIMs in the areas/SSAs/part of SSAs where 4G network is being rolled out”** for F.Y. 2021-22.

However, the circle has to provide the information regarding the offer to BSNL CO on email ID [hqcm.pp@gmail.com](mailto:hqcm.pp@gmail.com).

2. The above delegation of power is applicable for F.Y. 2021-22 (i.e. from 01.04.2021 till 31.03.2022).
3. This may be brought to the notice of all concerned for taking necessary action in this regard. Press note and proper advertisement as deemed fit may be made. Circles may also send SMS conveying the above tariff to the customers.
4. This circular is issued based on the approval of ECT vide Approval No. 4534 dated 19.03.2021 in P&P-CM cell e-office file No. BSNLCO-PPCM/11/1/2020-PnP-CM. Queries/clarification/ feedback in respect of above tariff may be addressed to Product and Pricing- CM Section, C.O., BSNL, New Delhi and monthly feedback may be sent on [hqcm.pp@gmail.com](mailto:hqcm.pp@gmail.com), [hqcm\\_pp@bsnl.co.in](mailto:hqcm_pp@bsnl.co.in).

  
(Shweta Mandal)  
Dy. Manager (T&C-CM)

Copy to:

- 1) CMD, BSNL.
- 2) Directors- CM/CFA/EB/HR/Fin, BSNL.
- 3) All PGMs / GMs, BSNL C.O.
- 4) GM (CIT) - for making necessary updation in website and place in news item.
- 5) PGM (Sales & Marketing) - for marketing initiative.
- 6) PGMs/GMs (All Nodal Center for info. and n/a pl.).
- 7) Director General P & T Audit, Delhi- 110054.
- 8) OL Section –for Hindi version.
- 9) Guard file.