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भारत संचार निगम लिमि
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIM
(A Govt. of India Enterprise)

No. 27-142/2019/NWO-BB&IN/DSLAM Monitoring


Dated: 24/05/2019

To,

All CGMs,

Sub: Proactive monitoring of DSLAMs in BSNL.

1. BBNW has completed a pilot activity, wherein DSLAMs of 4 SSAs (Bhopal, Indore, Pune and Bangalore) were proactively monitored through EMS system at NOC Bangalore. The SSA co-ordinator of DSLAMs were reached out telephonically as and when DSLAM were out of the network. This helped in making the SSA team come to action without any loss of time. This exercise had helped in reducing the DSLAM downtime in the Pilot SSAs as mentioned above.
2. It has been decided by Director (CFA) that this proactive monitoring process shall be implemented across all circles in BSNL in the month of May itself. BBNW has made special teams in the four zonal network operation centers (NOC) at Pune, Noida, Bangalore & Kolkata. The details of NOC incharge are given in Annexure-A.
3. These NOC in charge will be reaching out to the circle coordinator for faulty DSLAMs, who in turn have to ensure, in coordination with the SSA, that the faulty DSLAMs are made operational in the shortest possible time.
4. You are requested to give the details of circle coordinator (DE/DGM level officer) for the DSLAMs and related broad band network elements along with email and mobile numbers at gmbbsnlbbo@gmail.com and agmrestg@gmail.com by 27th May, 2019.


(KAUSHAL KUMAR)
Deputy General Manager
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