

MMP-II Cell, O/o GM (MM)  
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भारत संचार निगम लिमिटेड  
(भारत सरकार का उपक्रम)  
**BHARAT SANCHAR NIGAM LIMITED**  
(A Govt. of India Enterprise)

No. BSNLCO-MMP/11(12)/3/2020-MMP

Dated 30/09/2021.

To,  
All Chief General Managers,  
Telecom Circles,  
Bharat Sanchar Nigam Limited.

Through BSNL Intranet Portal

**Sub: Arbitrators panels at BSNL HQ and Circle levels –Reg.**


**Ref: This office letter No. MMS/135-1/2011-12(Pt.)/69 dated 28.12.2017 on revised guidelines on Arbitration.**

Kindly refer to the letter cited under reference, wherein revision of Arbitration guidelines in BSNL in accordance with Arbitration and Conciliation (Amendment) Act, 2015 (3 of 2016) – Empanelment of Arbitrators and Payable Fee Structure had been issued to all circles.

In this regard, it is once again reiterating that, the existing guidelines cited under reference are to be strictly adhered.

1. Separate Arbitrators panels are to be maintained at BSNL HQ and Circle levels, with a view to ensure availability of Arbitrators locally. Accordingly, no provision has been kept for TA/DA to Arbitrator.
2. Arbitrator from BSNLHQ panel is to be engaged for Arbitration matter(s) in Delhi / NCR only.
3. There is no provision in the Policy for empanelment for appointing Arbitrator for Circles from the Corporate Office panel or from any other Circle Panel.
4. If any situation a Circle appoints Arbitrator from the panel for BSNL HQ, it should clearly lay down the provisions of payment towards TA/DA to Arbitrator, if hearing is kept at any station other than Delhi/NCR.

This is issued with the approval of competent authority.

  
( L M Singh )  
AGM (MMP-II)

Copy to: CS & GM (Legal), BSNLCO, New Delhi for kind information, please.