



**No. 4-4/2019-20/BSNL-TR**

**Date: 12.11.2020**

To  
All Heads & IFAs of Territorial Circles/  
Metro Telephone Districts of BSNL

**Sub: 6<sup>th</sup> Month collection efficiency of Circles.**  
**Ref: Letter of even No. dated 09.10.2020.**

While reviewing the sub-ledger performance of basic services for the month of September, 2020, it has come to the notice that the PAN India collection efficiency of 6<sup>th</sup> month (Basic services) is 90.56% which is 9.24% lesser than the target of 99.80%. 6<sup>th</sup> month collection efficiency of certain Circles is even less than 90% which has been viewed seriously by BSNL management in recent monthly review meeting chaired by CMD, BSNL.

Circle wise status of 6<sup>th</sup> month collection efficiency (Basic services) of Landline as on 30.09.2020 is enclosed as Annexure. The status of this item will be reviewed in the next review meeting under the chairmanship of CMD, BSNL.

You are therefore requested to take immediate actions to achieve the target for 6<sup>th</sup> month collection efficiency.

**Encl: Annexure.**

**(P. D. Chirania)**  
Sr. GM Finance-CFA  
CO BSNL, New Delhi

## Annexure

**Circle wise 6th month Collection Efficiency (Basic)  
in September, 2020  
(Sorted zone-wise in increasing order)**

<b>Zone</b>	<b>Name of the Circle</b>	<b>6th Month Collection Efficiency (%) of Basic Services</b>
East	North East - II	73.47
East	Bihar	84.19
East	Kolkata TD	84.26
East	West Bengal	84.76
East	Assam	85.34
East	Orissa	86.10
East	North East - I	88.86
East	Jharkhand	89.73
East	Andaman & Nicobar	95.00
North	Jammu & Kashmir	87.55
North	Uttar Pradesh (East)	89.84
North	Uttar Pradesh (West)	90.73
North	Rajasthan	91.53
North	Uttaranchal	91.74
North	Punjab	92.22
North	Haryana	93.03
North	Himachal Pradesh	95.14
South	Kerala	86.74
South	Tamilnadu	91.42
South	Andhra Pradesh	91.65
South	Karnataka	92.55
South	Telangana	92.97
South	Chennai TD	93.69
West	Madhya Pradesh	87.93
West	Maharashtra	91.84
West	Gujarat	92.81
West	Chhattisgarh	94.77
	<b>PAN India -&gt;</b>	<b>90.56</b>