

महाराष्ट्र दूरसंचार परिमंडल,
छठवी मंजिल ए विंग, प्रशासनिक भवन,
जुहू रोड, सांताक्रुज (प), मुंबई - 400 054.

Maharashtra Telecom Circle,
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भारत संचार निगम लिमिटेड

(भारत सरकार का उपक्रम)

BHARAT SANCHAR NIGAM LIMITED

(A Govt. of India Enterprise)

NO:-MHCO-EB/21(16)/1/2021-O/o PGM EBMH/Gen Corr-LC

Dated at Mumbai the 22.04.2021.

To,

All BA/SSA Head
BSNL, Maharashtra Telecom Circle.

Subject: Arresting Disconnection of Leased Circuits.

Large numbers of leased circuits are being disconnected in BAs/SSAs. Disconnections of Leased circuits in the last one Year is adversely affected the overall net addition of links in Maharashtra circle. There are total 2616 leased circuits disconnected with (-) 821 net commissioning during FY 20-21. As these are high revenue generating circuits, special attention is required for retention of these circuits.

It is hereby requested, closure request of all leased circuits be analysed thoroughly and all out efforts be made to retain the customer. The BA/SSA Head must pursue to sort out the issues related to closure of leased circuits, If any issues related to maintenance, these may be resolved with the help of our vendors /SIs / TIPs wherever possible and if related to tariffs, case may be immediately taken up with EB team at circle office for offering the required rates/discounts.

Only after due examination, the cases for closure be brought to the notice and no closure order issued without approval of undersigned. Month wise closure report along with reason for closure are to be sent to this office.

(Ramakant Sharma)
Chief General Manager